

AUDIOLOGY SERVICES

Appointments for Audiology Services (hearing testing and hearing aid dispensing) are scheduled in both our Plano and Dallas offices.

- You must arrive on time for your scheduled appointments as this time has been reserved for your testing. Our office typically runs on time, and if you are delayed, your testing may need to be rescheduled.
- If the scheduled testing is for a child, we request that you do not bring other children who will need supervision or bring another adult to supervise. Your assistance may be needed with your child's testing in the audio booth and other children may be distracting to the child being tested, resulting in less valid results.

Many health plans process charges for Audiology Services differently than charges for office visits. Some insurance companies, including Medicare, do not offer benefits for these services. Others do not cover these visits with the standard co-pay amounts. The insurance company may include these charges with major medical benefits, which may be subject to a different co-insurance or deductible. We recommend that you contact your health plan to determine your specific benefits for hearing testing services.